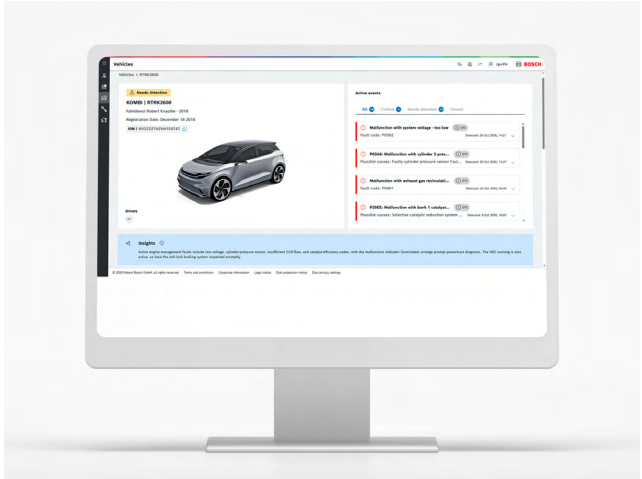
Invented for life

Vehicle care assistant

Digital platform for fleet operators to monitor the entire vehicle fleet



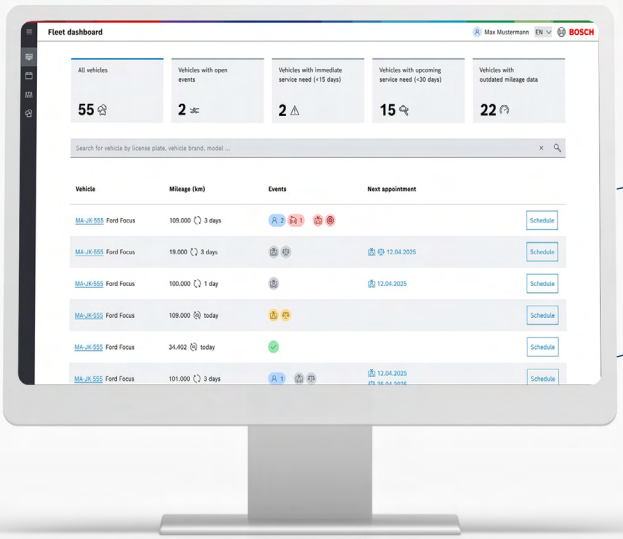
With vehicle care assistant, Bosch offers a software solution for fleet operators that ranges from reporting vehicle maintenance needs to scheduling workshop appointments. Without requiring additional hardware upgrades, the software helps to reduce fleet vehicle downtime and optimize uptime. Vehicle care assistant supports fleet managers in optimizing maintenance planning by identifying required maintenance early.



Vehicle care assistant analyzes telematics data to provide preventative notification of upcoming maintenance for individual fleet vehicles. This helps to reduce downtime and increase fleet availability. Using the vehicle care assistant app, drivers can directly report damage or defects, which are immediately visible in dashboard of the software. The fleet management dashboard visualizes the vehicle information and provides service recommendations to proactively support fleet maintenance. A software connection enables fleet managers to book appointments directly at a workshop.

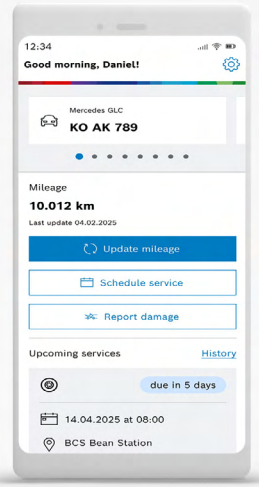
Robert Bosch GmbH | www.bosch-mobility.com | Robert Bosch GmbH 2025. All rights reserved, also regarding any disposal, exploitation, reproduction, editing, distribution, as well as in the event of applications for industrial property rights.

Vehicle care assistant



Service needs
Overview of upcoming maintenance

Next appointment
Easy booking of a workshop appointment in the dashboard



The fleet driver can use the vehicle care assistant app to book appointments directly with the workshop. Furthermore, the app supports the driver in communicating with the fleet headquarters:

- Reporting a fault or damage to the vehicle by means of a textual description and photo documentation using the “report fault” button
- Direct entry of the vehicle‘s current mileage
- Information about upcoming service appointments for the vehicle in the “maintenance” section

Advantages at a glance

- Increased transparency regarding the maintenance status and operating information of all fleet vehicles in the vehicle care assistant dashboard
- Easy-to-use vehicle care assistant app for fleet drivers
- Error reduction by minimizing manual input
- Improving the communication process between fleet headquarter, drivers and the workshop
- Predictive reporting and monitoring of vehicle maintenance
- Automated booking of service appointments in the workshop
- Fast onboarding of new fleet vehicles with high multi-brand vehicle coverage through integrated telematics data and retrofit dongles

Robert Bosch GmbH | www.bosch-mobility.com | Robert Bosch GmbH 2025. All rights reserved, also regarding any disposal, exploitation, reproduction, editing, distribution, as well as in the event of applications for industrial property rights.